**North East Lincolnshire Adults Social Work Forum**

**Team Information**

**June 2018**

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| **Name of Team** | **Adult Acute Services: Acute In-patient** |
| **Organisation** | **NAViGO Health and Social Care CIC** |
| **Team Address** | Harrison House, Peaks Lane, Grimsby DN32 9RP |
| **Team Contact Details** | E-mail: NAV.SinglePointofAccess@nhs.net  Telephone: 01472 256256 Option 3 |
| **Team Aim/Overview**  NAViGO’s Acute Mental Health Teams provide intensive support for people who are experiencing an acute or ‘crisis’ episode during their mental illness.  Based at Harrison House, our adult acute inpatient services are provided in a purpose-built, state-of-the-art facility designed to support the needs of privacy and dignity. A great deal of care and attention has been given to developing this site to best meet the needs of those who use this service.  Two 11-bed lodges, Meridian and Pelham, provide mixed sex accommodation with en-suite bedrooms, caring for people with more severe or long-term mental health illnesses.  The lodges work 24 hours a day, seven days a week to provide round-the-clock services and have direct access to nursing, medical, psychological, social care and healthcare support.  Our acute inpatient areas are accredited to the Royal College of Psychiatrists CCQI AIMS accreditation, with both having gained excellence status.  In 2016 Acute services won the prestigious Positive Practice in Mental Health Acute Care Pathway Award. The service practices and implements the ethics of Safewards and Starwards; receiving national recognition for delivering advanced and innovative services. | |
| **Team Referral Route** | Following a crisis assessment at Harrison House or an assessment under the Mental Health Act from an Approved Mental Health Professional and two medical doctors |